

## **Marsh Farm Animal Adventure Park Membership Terms and Conditions**

1. By taking out a Marsh Farm Animal Adventure Park Membership you accept these Membership terms and conditions and the Marsh Farm Animal Adventure Park general Terms and Conditions of use
2. All members are required to have their photo taken on their first member visit to validate their membership card on entry.
3. Marsh Farm Members are entitled to unlimited entry during advertised opening times at Marsh Farm Animal Adventure Park. Any accompanying non member visitors will be required to pay the on the day admission charge
4. If you are paying for your Membership by monthly Direct Debit, you are committing to make a minimum of 12 monthly consecutive payments. Payments will continue to be taken until you cancel your Direct Debit with your Bank or Building Society. Should payments be interrupted, your membership will be cancelled and outstanding balance pursued
5. If paying by Direct Debit, you will have the choice of two dates in the month for your Direct Debit to be taken (1st and 15th of the month). If you wish to use your membership prior to the first payment date an interim payment will be payable at admissions for entry to the venue
6. A Membership Card is only valid when used and/or presented by the named Member as printed on the card. Misuse will result in the Membership being withdrawn
7. Each Member will be issued his or her own Membership Card in their own name
8. Memberships are non-transferable and cannot be sold or given away to a third party
9. Membership is non refundable
10. The authorised Member must show their Membership Card at the Entrance each time they visit Marsh Farm Animal Adventure Park
11. Members under 16 years of age must be accompanied by a responsible adult at all times
12. Photocopies of Membership Cards will not be accepted
13. Events subject to change without notice and no refunds or compensation is paid should Marsh Farm Animal Adventure Park close due to circumstances beyond its control
14. All Membership Cards remain the property of Marsh Farm Animal Adventure Park and can be withdrawn in the event of fraud and misuse. This includes, but is not limited to, allowing a third party to attempt to gain access to Marsh Farm Animal Adventure Park with a Membership Card of which they are not the valid holder
15. Failure to present a valid Membership Card will result in a charge of the 'on the day' admission rate
16. Membership Cards cannot be used in conjunction with any promotional offer or voucher

17. Lost Membership Cards should be reported to Marsh Farm Animal Adventure Park immediately. In the event of a lost Membership Card, Marsh Farm Animal Adventure Park will re-issue a replacement card and charge an administration fee of £5.00 per card
18. When applying for a Child Membership, an adult's name and address MUST be supplied for all correspondence
19. A Family Membership is valid for a minimum of four and maximum of six named people, at least one of whom must be a child
20. All correspondence in connection with the Membership will only be sent to a nominated lead adult member who is responsible for ensuring all Terms and Conditions are met and to advise of any changes to contact details
21. A photograph will be taken when you first use your Membership Cards and printed on your membership card for verification/authorisation on entry.
22. The Membership Price Guarantee will be the published full Membership price at the time of application for a new Memberships. This price will be offered for all subsequent renewals paid annually in advance, prior to the Membership expiry date, and on the basis that the Membership Type remains unchanged (i.e.. Individual/family). Payers by Direct Debit will have no increase in the value of the Direct Debit after 12 months as long as their payments remain uninterrupted
23. Separate terms and conditions apply for 'Nanny' and 'Child Minder' Memberships on request
24. Extra charges apply for Members for entry to the Father Christmas Experience and special events
25. Marsh Farm Animal Adventure Park reserve the right to update or change these Terms and Conditions from time to time with one months notice sent to all members via email